

COVID-19

First State Bank, March 18, 2020

First State Bank puts the health and safety of our customers, employees, and community above all else. Our thoughts are with everyone affected by coronavirus (COVID-19) and we are committed to responding to customer needs. Understanding our branches are public spaces that can oftentimes be very busy, we would like to share the following information regarding how we plan to continue operating in the safest way possible while serving our customers and the community.

Safety is in the details

We have established a corporate task force that is monitoring and gathering information from the Centers for Disease Control and Prevention (CDC), as well as federal, state, and local health agencies. Employees receive regular updates including health guidelines and recommendations issued by these entities for ensuring a safe work and public environment.

We continue to focus on our daily cleaning routines within all branch facilities, using the recommended disinfectant products on all surfaces including high traffic areas. Hand sanitizers are readily available in all public areas and we include anti-bacterial soap in all restrooms. Each restroom is also equipped with proper signage for hand washing/hygiene techniques.

Lobby Adjustments

For the health of our customers and employees, we have closed this Lobby temporarily but invite you to use our Drive-Thru facility for any of your banking needs. As always, we offer 24-hour banking through our Online and Telephone banking systems. We also will be happy to meet you in our lobby by appointment to discuss any of your banking needs. Please call to schedule your appointment. During the temporary adjustments, our Drive-Thru facilities will remain open for business with normal hours:

Wheatland	307-322-5222	Mon-Thur 8:00 am - 5:00 pm, Fri 8:00am – 6:00 pm
Torrington	307-532-5600	Mon-Thur 7:30 am – 4:30 pm, Fri 7:30 am – 5:30 pm
Guernsey	307-836-2152	Mon-Fri 9:00 am – 5:00 pm

We're in this together

First State Bank is committed to making sure our customers have access to their accounts. In the event a local emergency is declared, we have established protocols in place to communicate all of the options available for accessing your accounts. During this time we would encourage customers to take advantage of our online and mobile banking platforms for day to day banking transactions. These services allow customers to view transactions, check account balances, transfer money, deposit checks, and make payments.

We understand that this can be a stressful and anxious time and we're here to help. If a customer has become financially impacted by coronavirus and needs support, please contact us so we can work on ways to assist.

First State Bank takes the health and safety of our customers seriously. We will continue to update our customers regarding coronavirus as long as this is a public health issue. Thank you for your support and for helping us keep our community safe!

Beware of Scams

We want you to know that your insured bank deposits are safe. For further information, review this [Press Release](#) from the FDIC. Please look out for suspicious email and text messages, medical supply scams, and fraudulent donation sites that may impersonate a company, charity, or government agency. The intent is to convince you to share sensitive information such as usernames and passwords, make donations or purchases on spoof websites, or download malware onto your device by opening an attachment. We will never ask you for personal information or login credentials in an email or text message. If you receive a suspicious email or text message, don't respond, click on any links or attachments.